

ON THE DAY APPOINTMENTS

We now offer Emergency and on the day appointments every day from 8:00—11:30. You can book these by calling the surgery on 0208 800 9837 and speaking to a receptionist. **Please be ready to inform the receptionist of the reason of booking.**

NHS OUT-OF-HOURS

For urgent medical help: use the **NHS 111** online service – call **111** if you need urgent help for a child under 5 or you cannot get help online.

For life-threatening emergencies: call **999** for an ambulance.

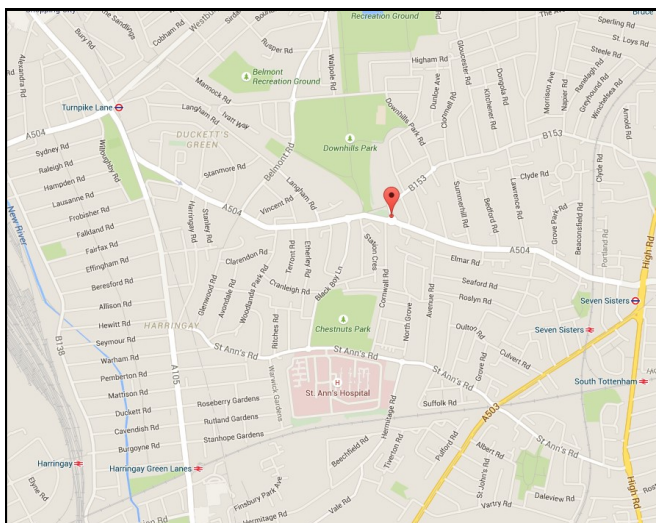
WEEKEND AND AFTER

We also offer extended hours at the hubs on weekdays from 6:30pm-8:30pm and Saturday and Sunday 8:00am-8:00pm. These are pre bookable appointments only.

You can book an appointment by calling the surgery or by calling 0330 053 9499

The hubs are: Bounds Green Group Practice, Lawrence House, Somerset Gardens, Tynemouth Medical practice and Queenswood Medical Practice.

FIND US



The practice is at the junction of Spur Rd and West Green Rd in South Tottenham. Our main entrance is wheel chair accessible and consultation/treatment is on the ground floor.

We provide primary care to the local communities living in London postal codes N4, N8, N15, N16, N17, N22 and surrounding areas.

Bus routes: 41, 230, 341

Nearest tube station: Seven Sisters

1 Spur Road
Tottenham
London
N15 4AA

SPUR ROAD SURGERY



GP Practitioners:

Dr. John Rohan (M), Dr. Thomas Leonard (M) & Dr Michelle Northrop (F)

Nurse Practitioner:

Patrica Asuquo (F)

Practice Manager:

Sila Makoon

TELEPHONE: 0208 800 9837

WEBSITE: WWW.SPURROADSURGERY-TOTTEHAM.CO.UK

SPUR ROAD SURGERY AIMS TO PROVIDE EFFECTIVE HEALTH CARE TO ALL OUR PATIENTS AND ENCOURAGES THEM TO MAKE MORE RESPONSIBLE CHOICES FOR THEIR OWN HEALTH AND WELL BEING.

OPENING TIMES:

RECEPTION: PHONE LINES OPEN FROM 8AM

MONDAY 8:00 TO 19:30

THURSDAY TO FRIDAY 8:00 TO 18:30

NURSE:

THURSDAY 11:00-5:00

HOW TO MAKE AN APPOINTMENT

Patients can contact the surgery by telephone or in person.

PATIENT ACCESS / NHS APP

Patient access/NHS APP lets you order repeat medication, and access your medical records. Just download either apps and ask a receptionist to give you your activation code. We require proof of ID and address.

ORDER YOUR PRESCRIPTIONS

You can order your prescriptions either in person/ letter/ email or by Electronic Prescription Services (EPS). For EPS please let your chemist be know and they will arrange it for you. For issuing prescriptions via any method, the surgery will need **48 hours notice**.

OVER THE COUNTER MEDICATION

If you require any medication that can be brought over the counter i.e. hayfever, coughs, colds, creams etc. these **will not** be given on a prescription.

CLINICAL PHARMACIST AND

The clinical pharmacist is available every Monday and Thursday from 9am—1pm. They will be able to help with any medication queries or issues. They also run special AF, Asthma, COPD and Hypertension clinics. These are all pre bookable. Just ask reception for more information.

There are several ailments that can be cured over the counter and does not need a GP appointment The Clinical pharmacist can help with these. They **will not** prescribe any medication but will guide you to the nearest chemist.

CHILD HEALTH

If you do not wish for your child to be vaccinated we require a signed declined consent form. These can be obtained from reception.

HOUSING / SOCIAL HELP

If you require any housing or social advice, getting active referrals or help to claim benefits please book in with our social link prescriber Gerald. He is available every Wednesday 9:30am—5:30pm.

PATIENTS RIGHTS & RESPONSIBILITY

Please respect our zero tolerance policy on violence and abusive language (expected behaviour policy). Any violation of this policy will be reported to NHS England.

DID NOT ATTEND

Please cancel any appointments you cannot attend in advance so it can be offered to another patient. If you fail to keep appointments repeatedly without a satisfactory explanation, you will be taken off the register.